Shayna Trivedi • Product Designer

shaynatrivedi.com • linkedin.com/in/shaynatrivedi • shaytrivedi@gmail.com • 510-599-4395

SUMMARY

I'm a product designer who gets brought in before the problem is defined. Across agentic AI, healthtech, and enterprise SaaS, I turn ambiguous workflows into clear information architecture and build design systems that scale. My niche is making complex systems understandable, including how AI agents show their work and earn trust.

EXPERIENCE

Provoke Solutions
May 2024 – Present

Product Designer · Dallas, TX

Client: Regional utility (NDA). Designing a scalable template system that non-designers run.

- Built the design system from scratch and designed **7 of 9** WCAG AA-compliant Contentstack templates covering **220 pages**. The client now builds new pages from them.
- Led design QA across **20 sprints**, reviewing **1,000+ tickets** and training engineers on Figma Dev Mode. No design defects have come up in UAT so far, and launch is on track for Q2 2027.
- Prototyped in Claude Code and the front-end codebase for stakeholder reviews and dev-ready specs.

Client: TheTestMart. Designing an enterprise product before it had a definition.

- Led **0→1** design of an enterprise testing app (Microsoft Dynamics) across **200+ wireframes**.
- Defined information architecture and workflows for progress, ownership, approvals, and compliance.

Client: Exact Sciences. Unifying how doctors order cancer tests for their patients.

- Led design of how doctors order breast cancer tests, unifying **4 clinical products into 1** compliant flow.
- Designed the content model supporting multiple ordering strategies and 6 A/B-ready variants.

Internal project: Knovva AI. Visualizing how an autonomous agent thinks.

- **Co-led 0→1** design of an autonomous AI testing agent and a live view of its reasoning and evidence.
- Defined human-in-the-loop moments: how the agent pauses to ask for help, how stakeholders track progress and roadblocks, and how engineers dig into evidence to debug and improve its self-healing.

Rune Labs
Aug 2023 – Feb 2024

UX Research Intern · Remote

- Conducted **60+ user interviews** and **100+ surveys** as the **sole UX researcher** for a Parkinson's platform, including its AI-powered tremor prediction.
- Facilitated A/B testing of **AI-generated clinical reports** with **125+ patients**, making them clearer and more trusted to bring to providers.

SKILLS

Practice: Product Design · Information Architecture · Design Systems · Interaction Design · User Research · Usability Testing · AI-Assisted Prototyping · Accessibility (WCAG) · Content Modeling · UX Writing

Tools: Figma · Figma Make · Claude Code · ChatGPT · FigJam · Jira · Contentstack · Adobe Creative Suite

EDUCATION

Columbia Engineering, UX/UI Bootcamp — Sep 2024 – Mar 2025

University of California, Davis — Sep 2019 – Jun 2023

B.S. Neurobiology, Physiology, and Behavior · Minor in Global Disease Biology